

# **Where to Call**

Directory of Mental Health & Drug and Alcohol Services

# OFFICE OF BEHAVIORAL HEALTH

Bureau of Mental Health Services Bureau of Drug and Alcohol Services

# 24-HOUR CRISIS HOTLINES:

resolve Crisis Network 1-888-7-YOU-CAN (1-888-796-8226)

# BEHAVIORAL HEALTH EMERGENCY SERVICE

(for authorization of involuntary commitments) Allegheny County Information, Referral and Emergency Services (IRES) 412-350-4456 (or call 911) TTY 412-350-3467



Information in the electronic version of this booklet is current as of February 2018. For the most current phone numbers and addresses please visit the DHS website: www.alleghenycouny.us/dhs/resource-guides or http://pa211sw.org for a searchable, comprehensive listing of services in Allegheny County.

# Allegheny County Department of Human Services OFFICE OF BEHAVIORAL HEALTH

Rich Fitzgerald, Allegheny County Executive Marc Cherna, DHS Director Patricia L. Valentine, Executive Deputy Director for Integrated Program Services Denise Macerelli, DHS Deputy Director, Office of Behavioral Health Jewel Denne, Assistant Deputy Director, Bureau of Mental Health Services Latika Davis-Jones, Assistant Deputy Director, Bureau of Drug & Alcohol Services

The DHS Office of Behavioral Health (OBH) contracts for and monitors approximately 109 community-based agencies, which provide an array of services designed to meet the mental health and substance abuse services needs of County residents. OBH contracts with Community Care Behavioral Health and Allegheny HealthChoices, Inc. for operation and oversight of Medicaid Behavioral Health Managed Care Services.

One Smithfield Street Third Floor Pittsburgh, PA 15222 Telephone: (412) 350-4456 TTY/TTD: (412) 350-3467 www.alleghenycounty.us/dhs/obh

The Director's Action Line (DAL): 1-800-862-6783

Produced by the DHS Office of Community Relations Karen L. Blumen, DHS Deputy Director February 2018

#### resolve Crisis Network 1-888-7-YOU-CAN (1-888-796-8226) 333 N. Braddock Ave. Pittsburgh, PA 15208

Round-the-clock telephone, mobile, walk-in, and residential crisis intervention services are available for all Allegheny County residents – children, adolescents, adults and older adults. Insurance coverage is NOT required.

Callers are put in touch with professional mental health and addictions counselors to receive immediate confidential crisis counseling, emergency support, and/or be referred to someone for ongoing help. In addition, a mobile crisis team that can travel to the site of the crisis is available 24 hours a day /7 days a week. Specialized teams are available for child, adolescent and family interventions. Walk-in services and short-term overnight services are also available. In addition, an after-hours drug and alcohol engagement center is available for individuals who experience a crisis involving substance use. Individuals will receive immediate assessment, support, education, and referrals to drug and alcohol services. resolve is made possible through the partnership of Allegheny County and the Western Psychiatric Institute and Clinic of the University of Pittsburgh Medical Center (UPMC).

# Allegheny County Information, Referral and Emergency Services (IRES) at (412) 350-4456 or 911, TTY 412-350-3467

This number answers 24 hours a day /7 days a week and puts callers in touch with Allegheny County staff who can provide information, find someone to provide ongoing help, or help arrange involuntary examination and treatment when needed. All involuntary commitments must be authorized/approved by IRES, a Physician or the Police.

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# **BRIEF DESCRIPTIONS OF SERVICES**

Mental Health Services for Adults, Adolescents and Children
Drug & Alcohol Services for Adults, Adolescents and Children

#### PLACES TO CONTACT FOR MENTAL HEALTH SERVICES

## ALLEGHENY CHILDREN'S INITIATIVE

www.pfq.org/allegheny-childrens-initiative-inc

2304 Jane Street, Pittsburgh, PA 15203 (412) 431-8006

## **ALLIANCE FOR INFANTS AND TODDLERS**

www.afit.org

2801 Custer Avenue, Pittsburgh, PA 15227 (412) 885-6000 Population served: families with children birth to age three years

## **CHARTIERS CENTER**

(Formerly Community Mental Health And Retardation Center, Inc.) www.chartierscenter.org

> 437 Railroad Street, Bridgeville, PA 15017 (412) 221-3302 Offices in: Bridgeville, South Hills communities

#### FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.

www.fswp.org

3230 William Pitt Way, Pittsburgh, PA 15238 1-888-222-4200 Offices in: Tarentum, New Kensington, Pittsburgh - East Liberty

## FAMILYLINKS

www.familylinks.org

401 N. Highland Avenue, Pittsburgh, PA 15206 (412) 343-7166

250 Shady Avenue, Pittsburgh, PA 15206 (412) 661-1800

2644 Banksville Road, Pittsburgh, PA 15216 (412) 343-7166

#### HUMAN SERVICES ADMINISTRATION ORGANIZATION (HSAO)

www.hsao.info

2801 Custer Avenue, Pittsburgh, PA 15227 (412) 884-4500

#### PLACES TO START FOR MENTAL HEALTH SERVICES

#### **MILESTONE CENTERS, INC.**

www.milestonecentersinc.org

712 South Avenue, Wilkinsburg, PA 15221 (412) 243-3400 Offices in: Wilkinsburg, Monroeville, Penn Hills

#### **MON YOUGH COMMUNITY SERVICES, INC**

www.mycs.org (412) 675-MYCS (6927)

Administration – 500 Walnut Street, 3rd Floor, McKeesport, PA 15132

#### PITTSBURGH MERCY

www.pittsburghmercy.org

Emergency Response 1-877-MERCYBH (1-877-637-2924)

*East Common* – 1200 Reedsdale St., Pittsburgh, PA 15233 (412) 323-4500

Northside – 412 East Commons, Pittsburgh, PA 15212 (412) 323-4500 1200 Reedsdale Street, Pittsburgh, PA 15233

South Side – 330 S. Ninth Street, Pittsburgh, PA 15203 (412) 488-4040

Center for Hearing and Deaf Services – 1945 Fifth Avenue, Pittsburgh, PA 15219 www.hdscenter.org TTY (412) 281-1375

# PRESSLEY RIDGE SCHOOLS

www.pressleyridge.org

530 Marshall Avenue, Pittsburgh, PA 15214 (412) 321-6995

5500 Corporate Drive, Suite 400 Pittsburgh, PA 15237 (412) 321-6995

#### PLACES TO START FOR MENTAL HEALTH SERVICES

## STAUNTON CLINIC, HERITAGE VALLEY-SEWICKLEY HOSPITAL

www.heritagevalley.org/pages/behavioral-health-facilities-staunton-clinic

111 Hazel Lane, Suite 300, Sewickley, PA 15143 (412) 749-7330 Offices in: Sewickley, McKees Rocks, Bellevue, Wexford

#### TURTLE CREEK VALLEY MH/MR, INC.

www.tcv.net

723 Braddock Avenue, Braddock, PA 15104 (412) 351-0222 — Requests for services Offices in: Braddock, Homestead, Turtle Creek, South Side

WESTERN PSYCHIATRIC INSTITUTE AND CLINIC

www.wpic.upmc.com

3811 O'Hara Street, Pittsburgh, PA 15213 (412)624-1000 or toll-free 1-877-624-4100

#### **OTHER MENTAL HEALTH SERVICES PROVIDERS**

#### ACHIEVA (FORMERLY ARC ALLEGHENY)

www.achieva.info

711 Bingham Street, Pittsburgh, PA 15203 (412) 995-5000 or 1-888-272-7229 Population served: Children and adolescents with disabilities and their families, supported employment services

#### AHEDD

www.ahedd.org

Sarah Street, Suite 202, Pittsburgh, PA 15203 (412) 381-3313 Employment services throughout Pennsylvania for people with disabilities

#### **OTHER MENTAL HEALTH SERVICE PROVIDERS**

## **BETHLEHEM HAVEN (MIRYAM'S)**

www.bethlehemhaven.org

Fifth Avenue Commons, 905 Watson St., Pittsburgh, PA 15219 (412) 391-1348 Population served: Adult women Emergency services, transitional housing, medical, dental, obstetrics and mental health services

## **CENTER FOR HEARING AND DEAF SERVICES (HDS)**

www.hdscenter.org

1945 Fifth Avenue, Pittsburgh, PA 15219 (412) 281-1375 (V/TTY) or (412) 235-9518 (VP) In collaboration with Mercy Behavioral Health, HDS provides behavioral and mental health services for the deaf and hard of hearing in Southwestern Pennsylvania

#### **COMMUNITY CARE BEHAVIORAL HEALTH**

www.ccbh.com

1-800-553-7499 Population served: Community Care Behavioral Health (Medical Assistance) members

#### **COMMUNITY HUMAN SERVICES CORPORATION**

www.chscorp.org/

374 Lawn Street, Pittsburgh, PA 15213

#### DIVERSIFIED CARE MANAGEMENT

Executive Commons Building 110 Roessler Road, Suite 200B, Pittsburgh, PA 15220 (412) 253-1136

#### **EVERY CHILD, INC.**

www.everychildinc.org

1425 Forbes Avenue, 3rd floor, Pittsburgh, PA 15219 (412) 665-0600 Population served: Birth, foster, and adoptive families and children with special needs from Allegheny County and surrounding counties in southwestern PA

# FAMILY RESOURCES

www.familyresourcesofpa.org

1425 Forbes Avenue, Suite 500, Pittsburgh, PA 15219 (412) 363-1702

## FAMILY SERVICES OF WESTERN PENNSYLVANIA

www.fswp.org

310 Central City Plaza, New Kensington, PA 15068 (724) 335-9883

**NOTE:** Participants must be referred by their mental health care provider. Psychiatric, social rehabilitation and student assistant program supported employment services, certified peer specialist

# **FAYETTE RESOURCES**

www.fayetteresources.org

100 North First Street, Elizabeth PA 15037 (412) 382-7191 Population served: Individuals with medical, psychological, learning and behavioral challenges

# **GOODWILL OF SOUTHWESTERN PENNSYLVANIA**

www.goodwillswpa.org

118 52nd Street, Pittsburgh, PA 15201 (412) 481-9005 Supported Employment Services

# **INVISIONS, INC.**

www.invisionhs.org

12450 Perry Highway, Wexford, PA 15090 (724) 933-5100 Population served: Youth Wraparound services, integrated residential, vocational and therapeutic supports

# JEWISH FAMILY AND CHILDREN'S SERVICES

www.jfcspgh.org

5743 Bartlett Street, Pittsburgh, PA 15217 (412) 422-7200

# JEWISH RESIDENTIAL SERVICES, INC.

www.jrspgh.org

4905 Fifth Avenue, Suite 3, Pittsburgh, PA 15213 (412) 325-0039

## **KEYSTONE COMMUNITY MENTAL HEALTH SERVICES**

www.keystonehumanservices.org/kcmhs

759 Crawford Road, Pittsburgh, PA 15237 1-888-377-6504

# LIGHT OF LIFE MINISTRIES, INC.

www.lightoflife.org

10 E. North Avenue, Pittsburgh, PA 15212 (412) 258-6100

# LIFE'SWORK OF WESTERN PA

www.lifesworkwpa.org

1323 Forbes Avenue, Pittsburgh, PA 15219 (412) 471-2600 Supported Employment Services

# NHS (NORTHWESTERN HUMAN SERVICES)

www.nhsonline.org

665 Rodi Road 2nd floor. Pittsburgh, PA 15235 (412) 241-9020 Offices in: Penn Hills, Downtown and McKeesport

# PLEA AGENCY (PROGRAMS FOR LIVING, EDUCATION AND ADVOCACY)

www.plea-agency.org

733 South Avenue, Wilkinsburg, PA 15221 (412) 243-3464

# **PASSAVANT MEMORIAL HOMES**

www.passavant.org

100 Passavant Way, Pittsburgh, PA 15238 (412) 820-1010

# PEOPLES OAKLAND

www.peoplesoakland.org

3433 Bates Street, Pittsburgh, PA 15213 (412) 683-7140 Population served: Single, adult men and women Supported employment services

# PERSAD CENTER, INC.

www.persadcenter.org

5301 Butler Street, Suite 100, Pittsburgh, PA 15201 (412) 441-9786, Toll-Free: 1-888-873-7723 Population served: gay, lesbian, bisexual, transgender persons and individuals with HIV/AIDS

#### **RESIDENTIAL CARE SERVICES, INC.**

www.residentialcare.org/

2400 Ardmore Boulevard, Suite 601, Wilkinsburg, PA 15221 (412) 271-2990

# **RESOURCES FOR HUMAN DEVELOPMENT**

www.rhd.org

810 River Avenue, Pittsburgh, PA 15212 (412) 652-9957 Population served: Persons with mental illness, intellectual disabilities and/or substance abuse concerns Residential programs, Forensic peer services

# THREE RIVERS YOUTH

www.threeriversyouth.org

6117 Broad Street, Pittsburgh PA, 15206 (412) 441-5020 Population served: Abused, neglected, runaway and homeless youth between the ages of 12 and 21 years, and their families

# **TRANSITIONAL SERVICES, INC.**

www.transitionalservices.org

806 West Street, Homestead, PA 15120 (412) 461-1322

# **TURTLE CREEK VALLEY MH/MR**

www.tcv.net

723 Braddock Avenue, Braddock, PA 15104 (412) 351-0222 Social Rehabilitation, Outpatient Psychiatric, Partial Hospitalization, Supported Employment Services

201 East 18th Avenue, Homestead, PA 15120 (412) 461-3811 ext. 710 Social rehabilitation

# WESLEY SPECTRUM SERVICES

www.wesleyspectrum.org

221 Penn Avenue, Wilkinsburg, PA 15221 (412) 342-2300 Population served: Children and families Developmental, educational, behavioral health and support services

## WESTERN PSYCHIATRIC INSTITUTE AND CLINIC (WPIC OF UPMC) ADULT EDUCATION AND REHABILITATION PROGRAM

3501 Forbes Avenue, 6th Floor, Pittsburgh, PA 15213 (412) 246-5854 **NOTE:** Participants must be referred by their mental health care provider. Psychiatric and social rehabilitation

# ALLEGHENY VALLEY HOSPITAL/ALLE KISKI

1301 Carlisle Street-Floors 2E & 2F Natrona Heights, PA 15065 Information: (724) 224-5100 Emergency Room: (724) 226-7036 Psychiatric Unit: (724) 226-7230 (Adults) (724) 226-7150 (Geriatrics)

# FORBES REGIONAL HOSPITAL

2570 Haymaker Road-7 North, Monroeville, PA 15146 Information: (412) 858-2000 Emergency Room: (412) 858.2321 Psychiatric Unit: (412) 858.2670

# HERITAGE VALLEY-SEWICKLEY HOSPITAL

720 Blackburn Road, Sewickley, PA 15143 Information: (412) 741-6600 Emergency Room: (412) 749-7060 Psychiatric Unit: (412) 749-7140

# JEFFERSON HOSPITAL

565 Coal Valley Road-3 Southwest, Pittsburgh, PA 15236 Information: (412) 469-5000 Emergency Room: (412) 469-5800 Psychiatric Unit: (412) 469-5280

# LIFECARE BEHAVIORAL HEALTH HOSPITAL

225 Penn Avenue, Pittsburgh, PA 15221 Information: (412) 247-2000 Psychiatric Unit: (412) 247-2400

#### DESIGNATED FACILITIES FOR EMERGENCY PSYCHIATRIC EXAMINATIONS

## **OHIO VALLEY GENERAL HOSPITAL**

25 Heckel Road, McKees Rocks, PA 15136 Information: (412) 777-6161 Emergency Room: (412) 777-6241 Psychiatric Unit: (412) 777-6420

## SOUTHWOOD PSYCHIATRIC HOSPITAL

2575 Boyce Plaza Road, Pittsburgh, PA 15241 Main Information: (412) 257-2290

## **ST. CLAIR MEMORIAL HOSPITAL**

1000 Bower Hill Road, 4th Floor, Pittsburgh, PA 15243 Information: (412) 942-4800 Emergency Room: (412) 942-2734 Voice Mail: (412) 942-2733 Psychiatric Unit: (412) 942-4800

#### **UPMC-McKEESPORT**

1500 Fifth Avenue, McKeesport, PA 15132 Information: (412) 664-2000 Emergency Room: (412) 644-2121 Psychiatric Unit: (412) 664-2098

#### **UPMC-MERCY**

1400 Locust Street-8A, Pittsburgh, PA 15119 Information: (412) 232-8111 Emergency Room: (412) 232-8222 Psychiatric Unit: (412) 232-8300

## **UPMC-MONTIFORE**

3459 Fifth Avenue, Pittsburgh, PA 15213 Information: (412) 647-2345 Emergency Room: (412) 647-3333

## **UPMC-PRESBYTERIAN**

200 Lothrop Street, Pittsburgh, PA 15213 Information: (412) 647-2345 Emergency Room: (412) 647-3333

## **UPMC-SHADYSIDE**

5230 Centre Avenue, Pittsburgh, PA 15223 Information: (412) 623-2121 Emergency Room: (412) 623-2063

# **UPMC-WESTERN PSYCHIATRIC INSTITUTE & CLINIC (WPIC)**

3811 O'Hara Street, Pittsburgh, PA 15213 Information: (412) 624-2100 DEC: Direct-dial: (412) 647-9380

# (VA) VETERAN'S ADMINISTRATION MEDICAL CENTER

University Drive C, Pittsburgh, PA 15213 Information: (412) 688-6000 Emergency: (412) 360-6322 Psychiatric Unit: (412) 360-6600

#### MENTAL HEALTH DROP-IN CENTERS / CLUBHOUSES\*

#### **CHAIN OF HOPE DROP-IN CENTER**

www.milestonepa.org/how-we-serve/behavioral-health/chain-of-hope

611 South Avenue, Pittsburgh, PA 15221 (412) 247-5018 Hours: Monday - Saturday 9:00 a.m. - 4:40 p.m.

#### **HOWARD LEVIN CLUBHOUSE**

www.howardlevinclubhouse.org

2621 Murray Avenue, Pittsburgh, PA 15217 (412) 422-1850 \*NOTE: Participants must be referred by their mental health care provider. Hours: Mon. through Wed. 8:30 a.m. - 5:00 p.m., Thur. 8:30 a.m. - 4:00 p.m., Fri. 8:30 a.m. - 7:00 p.m.

# HUB DROP-IN CENTER (THE)

www.threeriversyouth.org/the-hib-outreach-center

6117 Broad Street, Pittsburgh, PA 15206 (412) 441-5020 ext. 202 Youth 18 to 21 years old. Hours: Weekdays, 8:00 a.m. to 4:00 p.m.

# MAVERICK DROP-IN

310 Central City Plaza, New Kensington, PA 15068 (724) 334-2386 Hours: Monday- Saturday 9:00 a.m. - 5:00 p.m.

#### **NEW HORIZONS DROP-IN CENTER**

616 Lincoln Avenue, Pittsburgh, PA 15202 (412) 766-8060 Hours: Weekdays 9:00 a.m. to 5:00 p.m. Free breakfast and lunch

#### MENTAL HEALTH DROP-IN CENTERS / CLUBHOUSES\*

#### **OLIVE BRANCH DROP-IN CENTER**

335 4th Avenue, Tarentum, PA 15084 (724) 224-1600 Hours: Monday - Saturday 9:00 a.m. to 5:00 p.m

#### PENN AVENUE PLACE CLUBHOUSE

www.paclubhouse.org/PennAvenueClubhouse.php

925 Penn Avenue, Floor 6 Pittsburgh, PA 15219 (412) 338-2180 \*NOTE: Participants must be referred by their mental health care provider. Hours: Weekdays, 9:00 a.m. - 5:00 p.m.

#### WELLSPRINGS

903 Watson Street, Pittsburgh, PA 15219 (412) 263-2545 Hours: Monday through Thursday, 10:30 a.m. to 6:00 p.m.; Friday, 10:30 a.m. to 5:00 p.m.

# ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)

www.CoalitionforRecovery.org

One Smithfield Street, Third Floor, Pittsburgh, PA 15222 (412) 350-4166 Population served: Persons who are interested in promoting and using recovery principles and practices. Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

# ALLEGHENY FAMILY NETWORK

www.alleghenyfamilynetwork.org

425 N. Craig Street, Suite 300, Pittsburgh, PA 15213 (412) 246-0994

# ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN

www.ahci.org/html/consumers.php

1-877-787-2424

# AUTISM SOCIETY OF PITTSBURGH

www.autismsocietypgh.org/

4371 Northern Pike, Monroeville, PA 15146 (412) 856-7223 Population served: Autistic individuals, their parents, families and professionals who work with them. Provides information, referral and advocacy services

# **CONSUMER ACTION RESPONSE TEAM (CART)**

www.namiswpa.org/content/cart/cart.php

105 Braunlich Dr. Suite 350, Pittsburgh, PA 15237 (412) 348-0061 or toll-free 1-888-264-7972 Records your feedback about any mental health or drug/ alcohol services received, and reports your concerns in writing to your provider

#### **MENTAL HEALTH ADVOCACY & RECOVERY SERVICES**

#### **DIRECTOR'S ACTION LINE (DAL)**

www.alleghenycounty.us/dhs/dal.aspx

Allegheny County Department of Human Services One Smithfield Street, First Floor, Pittsburgh, PA 15222 1-800-862-6783 or DAL@alleghenycounty.us [email] DAL Specialists will address concerns and answer questions about services provided by the Allegheny County Department of Human Services

#### **DISABILITY RIGHTS PENNSYLVANIA**

www.drnpa.org

429 Fourth Avenue, Suite 701, Pittsburgh, PA 15219-1505 (412) 391-5225 [voice] or 1-800-692-7443 (412) 467-8940 [TDD] or 1-877-375-7139 [TTY] drnpa-pgh@drnpa.org [email]

#### **EDUCATION LAW CENTER – PA**

www.elc-pa.org/

429 Fourth Avenue, Suite 702, Pittsburgh, PA 15219 (412) 258-2120

# NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI) SOUTHWESTERN PA

<u>www.namiswpa.org</u>

105 Baunich Drive, McKnight Plaza, Suite 200 Pittsburgh, PA 15237 (412) 366-3788 or 1-888-264-7972 Education, peer support groups, resources and system advocacy

#### PEAL CENTER

www.pealcenter.org

1119 Penn Avenue, Suite 400, Pittsburgh, PA 15222 (412) 281-4404 or 1-866-950-1040 Provides up-to-date information on disabilities and the special education process and parents' rights. Parent Advisors are available to assist with problem-solving strategies, by telephone, email, or in person by appointment.

#### **MENTAL HEALTH ADVOCACY & RECOVERY SERVICES**

#### PEER SUPPORT AND ADVOCACY NETWORK (PSAN)

www.peer-support.org/

960 Penn Avenue, Pittsburgh, PA 15222 (412) 227-0402

#### PENNSYLVANIA HEALTH LAW PROJECT

www.phlp.org/Website/newcontacts.asp

415 East Ohio Street, Suite 325 Pittsburgh, PA 15212 (412) 434-5779, 1-800-274-3258, TTY 1-866-236-6310

#### ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES OFFICE OF BEHAVIORAL HEALTH BUREAU OF DRUG & ALCOHOL SERVICES

One Smithfield Street, Pittsburgh, PA 15222 (412) 350-3328 Hours: Weekdays, 8:30 a.m. - 4:30 p.m. Services: Information and referral only Residents of Allegheny County who are uninsured or underinsured

#### PLACES TO CONTACT FOR DRUG AND ALCOHOL SERVICES

# **COMMUNITY CARE BEHAVIORAL HEALTH**

1-800-553-7499 Population served: Community Care Behavioral Health (Medical Assistance) members

#### **CENTRAL OUTREACH RESOURCE AND REFERRAL CENTER**

1860 Centre Avenue, Pittsburgh, PA 15219 (412) 471-9806 Intervention, case management, advocacy

# ALLEGHENY CHILDREN'S INITIATIVE

2304 Jane Street, Pittsburgh, PA 15203 (412) 431-8006 Services: student assistance program

# ALPHA HOUSE

www.alphahouseinc.org

435 Shady Avenue, Pittsburgh, PA 15206 (412) 363-4220 Outpatient, residential drug-free rehabilitation

#### **CORNELL ABRAXAS GROUP, INC.**

www.cornellcompanies.com

North Forest Road Post Office Box #59, Marienville, PA 16239 (814) 459-0618 or (800)352-3402 inpatient adolescent residential drug-free rehabilitation

# **DIVERSIFIED CARE MANAGEMENT**

810 River Avenue, Suite 230B, Pittsburgh, PA 15212 (412) 253-1136 Intensive case management

# EAST END COOPERATIVE MINISTRIES

250 North Highland Avenue, Pittsburgh, PA 15206 412-361-5549 Prevention, recovery housing

# **ELLEN O'BRIEN GAISER ADDICTION CENTER**

165 Old Plank Road, P.O. Box 2127, Butler, PA 16001 (724) 287-8205 Population Served: Adult Services: inpatient non- hospital rehab

# FAMILYLINKS

www.familylinks.org

Community Support Center 250 Shady Avenue, Pittsburgh PA 15206 (412) 661-1800 Outpatient, intensive outpatient, partial hospitalization

843 Climax Street Pittsburgh, PA 15210 (412) 381-8230 Intervention and prevention

8930 Frankstown Road, Pittsburgh, PA 15235 (412) 924-0300 Adults; Recovery Housing

#### FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.

<u>www.fswp.org</u>

310 Central City Plaza, New Kensington, PA 15068 (724) 335-9883 Student assistant program

201 Corbett Street, Tarentum, PA 15084 (724) 226-0664 Adult and adolescent intensive outpatient, regular outpatient

#### **GATEWAY REHABILITATION CENTER**

www.gatewayrehab.org/

North–1360 Old Freeport Rd., Suite 3B, Pittsburgh, PA 15238 (412) 963-7077 Partial hospitalization, outpatient, intensive outpatient

*East*—5816-5818 Forbes Avenue, Pittsburgh, PA 15217 (412) 697-0928 Partial hospitalization, outpatient, intensive outpatient

South–4150 Washington Road, Washington Circle McMurray, PA 15317 (724) 941-4126 Adult and adolescent partial hospitalization, intensive outpatient

Greentree – 2121 Nobelstown Road, Pittsburgh, PA 15205 (412) 928-5940 Adult and adolescent partial hospitalization, intensive outpatient

Monroeville – 4327 Northern Pike, Monroeville, PA 15235 (412) 373-2234 Adult and adolescent partial hospitalization, intensive outpatient

*North Hills* –1659 Route 228, Cranberry Township, PA 16066 (724) 776-4844 Adult and adolescent partial hospitalization, intensive outpatient

Pleasant Hills – 500 Lewis Run Road, Suite 121 Pittsburgh PA 15122 (412) 373-2234 Adult and adolescent partial hospitalization, intensive outpatient

*Aliquippa* –100 Moffet Run Road, Aliquippa, PA 15001 (724) 378-4461 Inpatient non-hospital detox., inpatient non-hospital rehab, partial hospitalization, intensive outpatient

S. Fayette Township —331 Hickory Grade Road South Fayette Township, PA 15017 Adolescent halfway house

*Moffett*—1215 7th Avenue, Suite 313, Beaver Falls, PA 15010 Male halfway house

*Tom Rutter House* –100 Moffett Run Road, Aliquippa, PA 15001 (724) 766-8700

# GAUDENZIA ERIE, INC.

Community House 521 W. 7th Street, Erie, PA 16502 (814) 459-5853 Population served: pregnant women and women with children Services: halfway house

Crossroads – 414 W. 5th Street, Erie, PA 16507 (814) 459-4775 Population served: adults, injection drug users, pregnant women Services: inpatient non-hospital detox, inpatient non-hospital rehab

Daniel Snow House – 361 W. 5th Street, Erie, PA 16507 (814) 459-4775 Population served: adult males Services: halfway house

Pittsburgh (House of the Crossroads) 2012 Centre Avenue, P.O. Box 2548, Pittsburgh, PA 15230 (412) 251-5121 Population serviced: adults Services: inpatient non-hospital detox, inpatient non-hospital rehab

2203 Centre Avenue, Pittsburgh, PA 15219 (412) 281-5265 Population served: adults Services: regular outpatient drug free

#### **GREENBRIAR TREATMENT CENTER**

www.greenbriar.net 1 (800) 637-HOPE (4673)

> *East*—1928 1/2 Murray Avenue, Pittsburgh, PA 15217 (412) 421-4311 Partial hospitalization, intensive outpatient

West–4955 Steubenville Pike, Pittsburgh, PA 15205 (412) 788-6292 Partial hospitalization, intensive outpatient

North–6200 Brooktree Road, Suite 210, Wexford, PA 15090 (724) 934-8435 Partial hospitalization, intensive outpatient

South–101 Towne Square Way, Suite 221 Brentwood PA 15227 (412) 885-7180 Partial hospitalization, intensive outpatient

*Lighthouse for Men Halfway House* –1820 Washington Road Washington, PA 15301 (724) 531-6930 Male halfway house

*Lighthouse for Women Halfway House* —1633 Weirch Avenue Washington, PA (724) 222-4753 Female halfway house

New Kensington –701 Fourth Avenue, 2nd floor New Kensington, PA 15068 (724) 339-7180 Partial hospitalization, intensive outpatient

Monroeville – 400 Penn Avenue, Building 4 Monroeville, PA 15235 (412) 829-2103 Partial hospitalization, intensive outpatient

Washington — 800 Manor Drive, Washington, PA 15301 (724) 255-9700 Inpatient non-hospital detox, inpatient non-hospital rehab

## **HIGHLAND HOUSE**

312 Highland Avenue, P.O. Box 1422, New Castle, PA (724) 654-7760 Services: halfway house

## HOLY FAMILY INSTITUTE

<u>www.hfi-pgh.org/</u>

211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206 (412) 361-1083 Adolescent outpatient, HIV/Early Intervention

Shores — 8235 Ohio River Boulevard, Pittsburgh, PA 15202 (412) 766-4030 Adult and adolescent case management, screening

# JADE WELLNESS CENTER

www.myjadewellness.com

*Monroeville*—4105 Monroeville Blvd., Monroeville, PA 15146 (412) 380-0100 Services: outpatient, intensive outpatient, suboxone maintenance

*Wexford*—101 N Meadows Dr. Wexford, PA 15090 Services: outpatient, intensive outpatient, suboxone maintenance

South Side — 809 Bingham Street, First Floor Pittsburgh, PA 15203 Services: outpatient, intensive outpatient, suboxone maintenance

# **MANCHESTER YOUTH & DEVELOPMENT CENTER**

www.mydc.org/

1214 Liverpool Street, Pittsburgh, PA 15233 (412) 322-0585 Prevention

## MAXIMIZING ADOLESCENT POTENTIAL PROGRAMS (MAPS)

www.education.pitt.edu/maps/

University of Pittsburgh, 159 Trees Hall, Pittsburgh, PA 15261 (412) 648-7196 Prevention

# PITTSBURGH MERCY

www.mercybehavioral.org/

Administrative Office —1200 Reedsdale Street, Pittsburgh, PA 15233 (412) 323-4500

Northside – 412 East Commons, Pittsburgh, PA 15212 (412) 323-4500

South Side — 330 S. Ninth Street, Pittsburgh, PA 15203 (412) 488-4040

Outpatient, intensive outpatient, partial hospitalization, adolescent outpatient, student assistance programs

Center for Hearing and Deaf Services — <u>www.hdscenter.org</u> 1945 Fifth Avenue, Pittsburgh, PA 15219 (412) 281-1375 (V/TTY) or VP (412) 235-9518 Adult and Adolescent Partial Hospitalization, Intensive Outpatient, case management, Center for Hearing and Deaf Services

# MON YOUGH COMMUNITY SERVICES, INC

www.mycs.org, (412) 675-MYCS (6927)

Administration — 500 Walnut Street, 3rd Floor, McKeesport, PA 15132 Prevention, student assistance program

335 Shaw Avenue, McKeesport, PA 15132 (412) 675-8855 Population Served: adult, adolescent Services: regular outpatient drug free, intensive outpatient, case management

# **OUTREACH TEEN AND FAMILY SERVICES**

www.outreachteen.org

666 Washington Road, Pittsburgh, PA 15228 (412) 561-5405 Population served: youth ages 12 to 21 years and their families. Intake, assessment and referral

# PENNSYLVANIA ORGANIZATION FOR WOMEN IN EARLY RECOVERY (POWER)

www.power-recovery.com/

## **POWER Administrative Office**

7501 Penn Avenue, Pittsburgh, PA 15208 (412) 243-7535 E-mail: powerorg@power-recovery.com Services: intervention, partial hospitalization, regular outpatient drug free, intensive outpatient, case management

100 Fifth Avenue, Pittsburgh, PA 15222 (412)471-7818 Services: intervention

# **POWER CONNECTION**

7501 Penn Avenue, Pittsburgh, PA 15208 (412) 243-7535 E-mail: connection@power-recovery.com Population served: women, women with children, women released from incarceration Services: assessment, referral, and mentoring services

# **POWER HOUSE**

7445 Church Street, Pittsburgh, PA 15218 (412) 271-0500 x112 E-mail: powerhouse@power-recovery.com Residential treatment program Population served: women and women with children Services: halfway house

# **POWER NEWDAY**

7501 Penn Avenue, Pittsburgh, PA 15208 (412) 243-8755 E-mail: newday@power-recovery.com Partial hospitalization Population served: women and pregnant women Services: regular outpatient, partial hospitalization, intensive outpatient

# PERSAD

www.persadcenter.org/

5301 Butler Street, Suite 100, Pittsburgh, PA 15201 (412) 441-9786 Outpatient, intensive outpatient

# **PREVENTION POINT PITTSBURGH**

www.pppgh.org/

907 West Street, Fifth Floor, Wilkinsburg, PA 15221 (412) 247-3404 Intervention

# THE PROGRAM FOR OFFENDERS

The Manor Building 564 Forbes Avenue, Suite 930, Pittsburgh, PA 15219 (412) 535-4333 (ACTA-Men) (412) 535-4343 (TPC Women)

# ALLEGHENY COUNTY TREATMENT ALTERNATIVE PROGRAM (ACTA)

2410 Fifth Avenue, Pittsburgh, PA 15213 (412) 535-4343 Population served: adult men Services: long term residential rehabilitation

# WEST HOMESTEAD CENTER (WHC)

225 West 7th Avenue, Homestead, PA 15120 (412) 535-4345 Population served: adult women Services: long term residential rehabilitation

# **PYRAMID HEALTH CARE, INC.-BIRMINGHAM TOWERS**

www.pyramidhealthcarepa.com/

South—2100 Wharton Street, #321, Pittsburgh, PA 15203 (412) 481-1922 Outpatient, intensive outpatient

North–4447 Gibsonia Road, Gibsonia, PA 15044 (724) 443-3220 Adolescent residential

*East*—Pyramid Supportive Housing for Men at Lafayette Square 1907 Hanover Street, #10, Swissvale, PA 15218 (412) 271-1828

Pyramid Supportive Housing for Women 1937 Delaware Street, #303, Swissvale, Pa 15218 (412) 371-3100

Pyramid Transitions 306 Penn Avenue, Wilkinsburg, PA 15221 (412) 241-5341 Residential drug-free rehabilitation, detoxification

Pine Ridge – 13505 S. Eagle Valley Road Tyrone, PA 16686 (814) 684-1373 Adolescent halfway house

Altoona – 830 Sixth Avenue, Altoona, PA 16602 (888) 694-9996 Adult halfway house

Altoona – 901 Sixth Avenue, Altoona, PA 16602 (888) 694 -9996 Adult halfway house

# **RENEWAL, INC.**

www.renewalinc.com/pages/home.php

601 Grant Street, Fifth Floor, Pittsburgh, PA 15219 (412) 697-0010 Administrative office

704 Second Avenue, Pittsburgh, PA 15219 (412) 697-0880 Outpatient services

704 Second Avenue, Pittsburgh, PA 15219 (412) 690-0110 Residential drug-free rehabilitation Population served: adults

700 Fifth Avenue, Pittsburgh, PA 15222 (412)-697-0880 Services: outpatient drug-free

# RHD CORE (Resources for Human Development – Capitalizing on a Recovery Environment)

1800 West Street, Homestead, PA 15120 Services: residential drug-free rehabilitation

# SALVATION ARMY HARBOR LIGHT CENTER

865 West North Avenue, Pittsburgh, PA 15233 (412) 231-0500 Intensive outpatient, outpatient, residential services, HIV/early intervention

# **SOJOURNER HOUSE**

www.sojournerhousepa.org/

5460 Penn Avenue, Pittsburgh, PA 15206 (412) 441-7783 Residential drug-free rehabilitation for women and their children

# **SOJOURNER MOMS II**

www.sojournerhousepa.org/moms/momsHome.asp

5907 Penn Avenue, Suite 220, Pittsburgh, PA 15206 (412) 361-1213 Intervention

# SUMMIT ACADEMY

http://theacademyschools.com/

839 Herman Road, Herman, PA 16039 (724) 282-1995 Services: residential services

# TADISO, INC.

www.tadiso.org/

1425 Beaver Avenue, Pittsburgh, PA 15233 (412) 322-8415 Methadone treatment, outpatient, partial hospitalization

#### THREE RIVERS YOUTH

6117 Broad Street, Pittsburgh, PA 15206 (412)537-9713 Services: prevention services, case management, recovery housing

#### **TURTLE CREEK ALTERNATIVES**

www.tcv.net/

*East*—1800 West Street, Homestead, PA 15120 (412) 461-4100 Intervention, intensive outpatient, outpatient

South—70 S. 22nd Street, Pittsburgh, PA 15203 (412) 381-2100 Outpatient, intensive outpatient, intervention, HIV/early intervention

# UNIVERSITY OF PITTSBURGH MEDICAL CENTER (UPMC), WPIC, ADDICTION MEDICINE SERVICES

www.wpic.upmc.com/addictionsvcs.htm

**UPMC-Center for Psychiatric and Chemical Dependency Services** 3501 Forbes Avenue, Oxford Building 9th Floor

Pittsburgh, PA 15213 (412) 246-5935 Services: outpatient, intensive outpatient, partial hospitalization

#### **UPMC/WPIC Narcotic Addiction Treatment Program**

6714 Kelly Street, Pittsburgh, PA 15208 (412) 363-7383 Services: regular outpatient maintenance, intensive outpatient, case management

#### TRAVELER'S AID SOCIETY OF PITTSBURGH INC.

www.travelersaidpgh.org

343 Boulevard of the Allies, Pittsburgh, PA 15222 (412) 281-5474 Population served: individuals and families in need of transportation assistance

**UPMC-Center for Psychiatric and Chemical Dependency Services** 3501 Forbes Avenue, Pittsburgh, PA 15213 (412) 246-5901 Outpatient, intensive outpatient, partial hospitalization **UPMC Perinatal Addiction Services** 3501 Forbes Avenue, Pittsburgh, PA 15213 (412) 246-5935 Outpatient, intensive outpatient, partial hospitalization

**UPMC - Narcotics Addiction Treatment Program** 6714 Kelly Street, Pittsburgh, PA 15208 (412) 363-7383 Methadone maintenance, HIV/Early Intervention

# UPMC MERCY DETOXIFICATION

1400 Locust Street, Pittsburgh PA 15219 (412) 232-4080

# WESLEY SPECTRUM SERVICES

www.wesleyspectrum.org/

221 Penn Avenue, Wilkinsburg, PA 15221 (412) 342-2300 Intervention, outpatient

# WHITE DEER RUN/COVE FORGE, INC.

www.whitedeerrun.com

www.treatment-center.com/program-choices/ coveforgebehavioralhealthpittsburgh.php

> 2500 Jane Street – Second Floor, Pittsburgh, PA 15203 (412) 431-3363 Outpatient, intensive outpatient, partial hospitalization

Williamsburg – 202 Cove Forge Road, Williamsburg, PA 16693 1 (800) 873-2131 Inpatient Non-Hospital Detox, Inpatient Non-Hospital Rehab, partial Hositalization

624 Broad Street, Johnstown, PA 15906 (814) 539-0836 Halfway house

538 Main Street, Johnstown, PA 15901 (814) 536-2071 Halfway house

# DRUG AND ALCOHOL ADVOCACY & RECOVERY SERVICES

901 Westminster Drive, Williamsport, PA 17701 (570) 321-6127 Partial hospitalization for pregnant women

3360 White Deer Run Road, P.O. Box 97, Allenwood, PA 17810 (570) 538-2567

Adult and adolescent inpatient non-hospital detox, inpatient non-hospital rehab

# ACT 53

www.alleghenycounty.us/dhs/involuntary.aspx

Act 53 is a law in the state of Pennsylvania where a parent/legal guardian of a minor (between the ages of 12 and 18) may petition the courts to mandate drug and alcohol treatment. (412) 350-3952 or (412) 350-3328

# ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)

www.CoalitionforRecovery.org

One Smithfield Street, Third Floor, Pittsburgh, PA 15222 (412) 350-4166 Population served: Persons who are interested in promoting and using recovery principles and practices. Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

# ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN

www.ahci.org/html/consumers.php

1-877-787-2424

# COALITION FOR LEADERSHIP, EDUCATION AND ADVOCACY FOR RECOVERY (CLEAR)

100 Ross Street, Pittsburgh, PA 15219 (412) 281-3752

#### **DRUG AND ALCOHOL ADVOCACY & RECOVERY SERVICES**

# **CONSUMER ACTION RESPONSE TEAM (CART)**

www.namiswpa.org/content/cart/cart.php

105 Braunlich Drive, Suite 350A, Pittsburgh, PA 15237 (412) 281-7333, or toll free 1-800-300-6026 Records your feedback about any mental health or drug/ alcohol services received, and reports your concerns in writing to your provider

# **DIRECTOR'S ACTION LINE (DAL)**

www.alleghenycounty.us/dhs/dal.aspx

One Smithfield Street, First Floor, Pittsburgh, PA 15222 Allegheny County Department of Human Services 1-800-862-6783 Email: DAL@alleghenycounty.us

# **MESSAGE CARRIERS OF PENNSYLVANIA, INC.**

www.messagecarriersofpennsylvania.org

5907 Penn Avenue, Suite 215, Pittsburgh, PA 15206 (412) 361-0142

# **ONALA CLUB**

1625 West Carson Street, Pittsburgh, PA 15219 (412) 471-8797 Recovery support services

# YMCA COUNSELING CENTER

www.ymcaofpittsburgh.org/branch.asp?id=16

7140 Bennett Street, Pittsburgh PA 15208 (412) 243-2900 Intervention, prevention

#### THE WARMLINE

1-866-661-WARM (9276) Provides emotional support

# **ALLE-KISKI HOPE CENTER**

www.akhopecenter.org/

P.O. Box 67, Tarentum, PA 15084 (724) 224-1100 Population served: women and women with children

## **BETHLEHEM HAVEN (MIRYAM'S)**

www.bethlehemhaven.org

Fifth Avenue Commons 905 Watson Street, Pittsburgh, PA 15219 (412) 391-1348 Population served: Single women Overnight shelter, transitional housing, and permanent supportive housing, mental health and medical clinic, profes sional development classes, drop-in center, and drug and alcohol services for women through POWER satellite office. Shelter admission begins at 3:30 p.m.; dinner is at 7:00 p.m.

# EAST END COOPERATIVE MINISTRIES

www.eecm.org

6140 Penn Circle North, Pittsburgh, PA 15206 (412) 361-5549 Population served: Adult men ages 18 and up, prevention

# FAMILYLINKS DOWNTOWN OUTREACH SHELTER

www.familylinks.org

1601 Fifth Avenue, Pittsburgh, PA 15219 (412) 471-6160 Population served: Youth under 21 years, prevention

# LIGHT OF LIFE MINISTRIES

www.lightoflife.org

10 East North Avenue, Pittsburgh, PA 15212 (412) 258-6100 Population served: men-only overnight shelter—bed sign-up 4:00p.m. to 4:30 p.m. Food service: ALL who are hungry—men, women, children breakfast 8:00 a.m. and dinner 5:00 p.m.

#### **EMERGENCY SHELTER PROVIDERS**

### **ORR COMPASSIONATE CARE**

www.pghpresbytery.org/mission\_agencies/miss\_files/orrCompassion.htm

6023 Harvard Street, Pittsburgh, PA 15206 (412) 362-3550 Population served: Single men and women ages 18 and up Provides 24-hour respite Referral from a community agency required

## PLEASANT VALLEY SHELTER/NORTHSIDE COMMON MINISTRIES

www.northsidecommonministries.org/programs.htm

1601 Brighton Road, Pittsburgh, PA 15212 (412) 323-1163—Administration (412) 321-4272—Shelter Population served: single men

### SALVATION ARMY

www.use.salvationarmy.org

700 Bell Avenue, Carnegie, PA 15106 (412) 446-1500 Population served: Single women, women or men with children, and youth (18 to 21 years)

## SALVATION ARMY/ NORTHSIDE CORP.

100 West North Avenue, Pittsburgh, PA 15212 (412) 321-0290 Population served: single, adult men and women Day shelter: weekdays, 9:00 a.m. - 2:15 p.m. breakfast and lunch served: M, W, F

## WOMEN'S CENTER AND SHELTER

Pittsburgh, PA 15224 (412) 687-8017 Population served: victims of domestic violence with or without children

### WOMANSPACE EAST, INC.

Pittsburgh, PA 15230 (412) 765-2661 Population served: Single women, women with children Hours: 24 hours a day /7 days a week

#### WOMANSPLACE, INC.

www.womansplace.org

McKeesport, PA 15134 (412) 678-4616 Population served: victims of domestic violence and their children

#### WOOD STREET COMMONS SHELTER

301 Third Avenue, Pittsburgh, PA 15222 (412) 765-3302 Population served: single men and women age 18 years and over. Applications accepted M-T-W between 9 a.m. and 10 a.m.

### YMCA OF MCKEESPORT

www.ymca.net/maps/profile.aspx?assn=5697

523 Sinclair Street, McKeesport, PA 15132 (412) 664-9168 Population served: single men, women and youth (18 to 21 years)

#### PHONE NUMBERS FOR ALLEGHENY COUNTY DHS

Department of Human Services	412-350-5701
	TDD: 412-473-2017
Area Agency on Aging	412-350-5460
Office of Behavioral Health	412-350-4456
Office of Children, Youth & Families	412-350-5701
Office of Community Services	412-350-6611
Office of Intellectual Disability	412-253-1399
Allegheny Link to Aging and	
Disability Resources	1-866-730-2368
	TTY: 412-350-5205

Persons on Medical Assistance (HealthChoices) or those who are uninsured or under insured who need information on Drug and Alcohol and Mental Health Services should contact:

# **Community Care Behavioral Health**

339 Sixth Avenue, Suite 1300, Pittsburgh, PA 15222 1-800-553-7499 or (412) 454-2120

**resolve Crisis Network** – **1-888-7-YOU-CAN** (**1-888-796-8226**): This toll-free number will access around-the-clock telephone crisis counseling, emergency care, and referrals for individuals in crisis situations. When indicated, mobile crisis services can be provided at home, at the crisis site, or at a provider's office.

**Behavioral Health Emergency Services:** Allegheny County Information, Referral and Emergency Services (IRES) (412) 350-4457. This number also answers 24 hours a day /7 days a week and puts you in contact with an Allegheny County staff who can provide information, find someone to provide ongoing help, or help you arrange involuntary examination, and treatment when needed.

# **The Warmline: 1-866-661-WARM (9276)** Provides emotional support.

The Bureaus of Adult Mental Health Services and Child and Adolescent Mental Health Services, through a variety of community-based agencies, provide, contract for and monitor recovery-oriented services designed to meet the mental health needs of children adolescents, youth, adults and older adults in Allegheny County. Services are designed to respond effectively to immediate needs and, utilizing the strengths of individuals and families, help people with mental illness and children and adolescents with serious emotional disturbance to live successfully in their communities.

**Diversion and Stabilization (DAS):** Respite/treatment services for those who can be diverted from inpatient care or are stepping down from inpatient care.

**Family-Focused Solution Based (FFSB):** In-home intervention structured to meet the treatment and support services needs of both parents and child.

# MENTAL HEALTH SERVICES FOR ADULTS, ADOLESCENTS AND CHILDREN

**Family Based Mental Health (FBMH):** Provides intensive in-home interventions designed to prevent out-of-home placement.

**Multi-systemic Therapy(MST):** A multifaceted, short term, home and community based intervention for families of youth with severe psychosocial and behavioral problems.

**Behavioral Health Rehabilitation Services Children/Adolescents** (**BHRS**): Individualized strengths-based mental health services delivered in non-traditional community services, such as: home and school to promote a child's receiving of services in the least restrictive setting possible.

**Brief Treatment:** Mobile Therapy or Behavioral Specialist Consultant up to 6 hours/week delivered in the same manner as Behavioral Health Rehabilitation Services.

**Outpatient Treatment Services:** A variety of community-based treatment services including: evaluation and diagnosis, treatment planning, medication management, partial hospitalization and individual, group, family and play therapies.

**Partial Hospital Program:** Mental health treatment intervention delivered in a clinic or school setting to assist a child in transitioning from inpatient treatment or for prevention of psychiatric hospitalization.

**Short-Term Inpatient Services:** Provides psychiatric services for people with acute illness, with the goal of stabilizing symptoms so that clients can continue recovery at home and in the community. Individuals whose illness may pose a danger to themselves or others may be mandated for a psychiatric evaluation and, if necessary, treatment.

**Extended Acute Care:** Intensive psychiatric/behavioral health interventions 24 hours a day /7 days a week for up to 180 days. This service is intended as a step down from an acute hospitalization and to assist an individual with further stabilization so that he or she can return to identified living and treatment arrangements in the community.

**Community and Outreach Services:** Provides community and school outreach services to assist people in making full use of mental health services. Helps decrease the fear and stigma associated with mental illness and emotional disturbance. These services include outreach to persons who are homeless and may be on the street and without resources.

**Community Treatment Team (CTT):** A voluntary, primary, direct service which provides comprehensive and intensive outpatient mental health and addictions treatment in addition to rehabilitative and support services to persons with a serious and persistent mental illness and addiction problems. CTT services merge clinical, rehabilitative and support staff expertise within one service delivery team with minimal referral of consumers to other program entities for these interventions. CTT is designed for individuals who are not able to benefit from traditional community-based mental health and drug and alcohol services.

**Psychiatric and Social Rehabilitation Services:** Provides vocation, education, self-maintenance and socialization services to adults living with the effects of a moderate to severe mental health diagnosis. Services are geared toward growth and recovery and are offered during the day. **NOTE:** Participants must be referred by their mental health care provider.

**Residential Treatment Facility (RTF):** Residential treatment setting certified by the state, serving the intensive treatment needs of children and adolescents.

# MENTAL HEALTH SERVICES FOR ADULTS, ADOLESCENTS AND CHILDREN

**Residential Services:** Residential programs designed to help adults and children in recovery. Services vary from 24-hour intensive programs to individually tailored housing supports and services in a variety of settings such as, community residential rehabilitation facilities (CRRs), supported housing, comprehensive mental health personal care home, long-term structured residence (LTSR); Host Homes.

**Service Coordination (formerly known as Case Management):** Adults with mental illness and children/adolescents with serious emotional disturbance usually are involved with a number of systems (e.g., education, physical health, insurance, government, juvenile/criminal justice systems, etc.) that must be coordinated to achieve best results. Service coordination helps people access appropriate systems and ensure that the systems are functioning in a coordinated manner.

Justice Related Services: (412) 301-8220 Provides mental health assessment, support and services as well as drug and alcohol assessment and services for persons with mental illness or co-occurring mental and substance use disorders involved with the criminal justice system. Services include: Pre–and Post-booking Diversion, Justice Related County Support Services, Mental Health Court, Drug Court, DUI Court and Justice Related State Support Services.

**Clubhouses:** An adult day program that provides an opportunity for growth and recovery to those living with the effects of a moderate to severe mental health diagnosis. Helps participants acquire skills and social development in a community setting using a "work day" model. **NOTE:** Participants must be referred by their mental health care provider.

#### DRUG & ALCOHOL SERVICES FOR ADULTS, ADOLESCENTS AND CHILDREN

The Allegheny County Bureau of Drug and Alcohol Services provides supports, through a variety of community-based agencies, and recovery oriented services designed to prevent and treat substance abuse and addiction. These services respond effectively to immediate needs while utilizing the strengths of individuals and families, to assist people in treatment and recovery to live successfully in their community.

**Prevention Services:** Prevention is a proactive process, which helps individuals and systems to deal constructively with potentially difficult life situations, to keep healthy people healthy and to bolster the strength of individuals at risk of becoming substance abusers. Prevention activities include: education, problem identification and referral, information dissemination.

It requires a measurable, risk-based series of collaborative, culturally relevant strategies within the areas of information dissemination, education, alternative activities, problem identification and referral, community-based process and environmental prevention. This process is accomplished through school- and community-based services.

**Intervention services:** Designed to assist individuals by offering recovery supportive services to help de-intensify crises and improve decision-making and coping-strategy strengths. Services include housing, discussion groups, hotlines, outreach and advocacy.

**Treatment Services:** Social, psychological or medical services to assist individuals with patterns of substance use or abuse.

**Detoxification Services:** Goals of detoxification services for people with addictions include an evaluation, followed by elimination of the presence of the intoxication substance or the dependency factors, while keeping risk from withdrawal to a minimum. Detoxification services also include efforts to motivate and support people to seek ongoing treatment.

**Inpatient Treatment Services:** Medically managed services in either a free-standing or health care environment (hospital) for detoxification, residential treatment and rehabilitation.

**Partial Hospitalization:** Designed for individuals who can benefit from multiple treatment modalities and need more than outpatient services. Partial hospitalization involves a minimum of 10 hours of treatment per week. Hospitals have access to services for vocational assessment, job readiness and placement, GED preparation and testing, literacy and basic education tutoring, legal, medical and dental care, general health education, budgeting, credit restoration, housing assistance, income support, and social activities.

**Outpatient Treatment Services:** A variety of community-based outpatient treatment services are available including assessment, specialized professional medical consultation, physical examination, psychiatric evaluation, lab tests such as HIV and TB testing, treatment planning, therapy (individual, group and family) and aftercare planning and follow-up. Some programs are specifically designed for certain populations such as women, women with children or adolescents. Persons who temporarily need a high intensity services may benefit from Intensive Outpatient services of five to 10 hours a week.

**Medication Assistance Therapy:** prescription of approved medication in doses to achieve stabilization or prevent withdrawal as a means to assisting clients with discontinued substance use or dependence. Case Management: Screening, assessment and case coordination of services including administrative documentation and management of treatment and non-treatment services recommended referred, and received by clients.

#### DRUG & ALCOHOL SERVICES FOR ADULTS, ADOLESCENTS AND CHILDREN

Add Recovery Housing: A recovery house is a sober, safe, and supportive non-treatment environment that provides temporary housing and case management that will connect participating individuals with treatment and peer to peer supports, housing resources and coordination, employment, and other community support resources that will meet other needs to their path to recovery. This recovery-oriented living environment promotes recovery from alcohol and/or other drug use and associated problems in efforts to stabilize an individual in their recovery before they begin managing their treatment independently.

**Student Assistance Program (SAP):** This secondary school program facilitates early identification and intervention for students who are experiencing difficulties in school due to mental health, substance use, and other behavioral health problems. Consultants from DHS contracted Drug and Alcohol, and Mental Health; Service Providers meet with school staff and participate in case reviews of students referred to the program. The consultants also provide student screenings for behavioral health problems, and ensure students and family members gain access to treatment and other services.

2018-2019 Where to Call